



Bank of St. Helena Ltd.

www.sainthelenabank.com

TERMS AND CONDITIONS FOR COMMERCIAL LENDING

Updated September 2024

Please retain these Terms and Conditions for your records.

1 General

1.1 These Terms & Conditions apply to all facilities, except where explicitly defined otherwise.

In these Terms & Conditions:

- 'Applicant' and 'Borrower' shall be construed in the plural in the case of joint applications.
- 'Facility' shall be construed as any form of financial assistance applied for, whether it is a loan, overdraft or any new products introduced.

1.2 These terms and conditions form part of the contract between the Bank and the borrower.

2 Eligibility

2.1 Any business that meets the following criteria is eligible to apply for financial assistance:

- Is currently operating or plans to operate a business on St Helena
- Is registered by the Companies Registrar of St. Helena if the businesses legal form is that of a company
- Is a St. Helena-based voluntary organisation (e.g. clubs, societies and charities) whose legislation/ordinance allows them to borrow money from the Bank
- Is registered with the Commissioner of Income Tax on St Helena
- Has a current business account with the Bank of St. Helena Ltd

2.2 Applications from inward investors will be considered, providing that the request is for working capital only.

2.3 The applicant must also provide proof that if the funds are for the purchase of assets, the assets will be for use within St Helena only.

3 Application

3.1 Every application must be made on the Bank's standard application form, which must be completed in full and signed by the applicant or an authorised signatory, in which case Power of Attorney forms will need to be submitted.

3.2 The purpose of the facility must be clearly stated within the application form and the loan funds must be used for the purpose for which it was approved.

3.3 All applications must be supported by a business plan, a minimum of three years cash flow forecasts and projected financial statements for the same period. An existing business will be expected to include copies of their previous financial statements.

4 Qualification

4.1 The applicant agrees that the Bank may take whatever steps it considers necessary to satisfy itself as to the creditworthiness of the applicant, and the applicant agrees to provide the Bank with whatever additional information it considers necessary in order to assess the application.

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The applicant may withdraw this consent at any time before an application is approved, whereupon the application will be deemed to have been withdrawn.

- 4.2 The Bank reserves the right to decline applications at its sole discretion, without the requirement to provide a reason for doing so.
- 4.3 Applicants should not assume that meeting the requirements laid out in these Terms and Conditions automatically means approval of their application. Further analysis of the supporting data will be carried out to ensure the creditworthiness of the business and its ability to afford the repayment of the facility.

5 Conditions of approval

- 5.1 Approval of a facility will be communicated by way of letter, email or telephone. Any additional or varied conditions will be clearly stated in a formal letter.
- 5.2 To accept the facility offer, the applicant must sign and have witnessed in duplicate the facility letter.
- 5.3 Joint borrowers and guarantors are all responsible for ensuring that the facility is repaid and all conditions of the facility letter are met without default.
- 5.4 The borrower undertakes not to borrow further sums from any other source without the consent of the Bank whilst any amount of the facility remains outstanding.
- 5.5 The applicant will be required to prove ownership of any asset which is to be provided to the Bank as collateral.
- 5.6 The applicant will be expected to sign (where applicable) an acceptance form/schedule giving the Bank permission to inform the Licencing Officers at the Customer Service Centre and/or the Insurance Office of their interest in the asset being held as security for the duration of the proposed facility.
- 5.7 If the facility is not utilised within six months of the approval date it will become void.

6 Facility period

- 6.1 All facilities will be for a specified period of time which:
- will not exceed the estimated useful life of the collateral taken by the Bank as security.
 - will be the repayment period determined by the Bank.

7 Interest rates

- 7.1 Interest will be calculated using the Bank's Base Rate, plus a margin that is set by the Bank depending on the type of facility, amount and repayment period.
- 7.2 By accepting the facility, the borrower authorises the Bank to vary the interest rate, whether occasioned by a change to the Base Rate or for other published reasons.

8 Repayments

- 8.1 All loan repayments will be automatically debited from an agreed BoSH Business Account on the same date each month, commencing one month from the date of signing the facility letter except in the case of deferred loans.
- 8.2 In the case of Deferred Business Loans, monthly repayments will not commence from the nominated business account until the agreed deferral period is complete. The deferred interest

calculated as part of the approved loan amount will be debited on a monthly basis. Once the deferral period is complete, monthly repayments will automatically be debited from the agreed account on the same date each month of which the Facility Letter was signed.

- 8.3 The borrower must ensure that sufficient funds exist in the account to meet the scheduled monthly repayments.
- 8.4 Should there be insufficient funds in the Business Account, the repayment will still be made and an unauthorised overdraft will be created. The Bank will then attempt to contact the borrower to advise of this unauthorised overdraft and request that it is cleared immediately. The account holder will be unable to draw cash or make payments from the Business Account until this overdraft has been cleared. Unauthorised overdrafts are deemed an event of default and will attract additional charges and/or interest at a higher rate.
- 8.5 All overdraft facilities must be repaid in full on or prior to the agreed expiry date of the facility.
- 8.6 The Bank reserve the right of set-off, i.e. the Bank may move money from other accounts held by you, jointly or personally, without notice, to repay an unauthorised overdraft and the overdraft interest thereon.
- 8.7 All repayments will be for a specific amount as calculated by the Bank in order to fully repay the facility, plus interest, by the agreed completion date.
- 8.8 Lump sum repayments are permitted but must be confirmed by the borrower in writing. By making lump sum payments this reduces the term of the facility. Lump sum repayments are applied to the facility at the next repayment date.

9 Disbursement

Secured Facilities

- 9.1 Where facilities are for the purchase of specific items (capital assets/materials/labour) all disbursements under the facility letter will be made directly to the supplier.
- 9.2 All requests to disburse funds under a facility letter must be supported by a sales invoice.

Unsecured Facilities

- 9.3 Upon approval of an unsecured facility, the Bank will notify the borrower. Once the facility letter has been signed, the agreed amount will be paid into the borrower's nominated account. The borrower need not supply documentation for the purchases made.
- 9.4 Where facilities are approved for agriculture purposes, all disbursements under the facility will be made directly to the suppliers/provider. All requests to disburse funds must be supported by a sales invoice.

Overdrafts

- 9.5 Upon approval of an overdraft facility the Bank will notify the borrower. Once the facility letter has been signed, the agreed overdraft limit will be placed on the borrower's account. The borrower need not supply documentation for the purchases made, but must demonstrate that all business transactions are operated through this designated account.

10 Events of Default

- 10.1 The events that would cause a facility to be considered 'In Default' will be notified to the borrower in the facility letter.

10.2 In the case of an event of default, action (which may include legal action) will be taken to obtain payment and/or to take ownership of the assets held as security.

10.3 Any event of default will affect your credit rating with the Bank and subsequent lending applications.

11 Insurance

11.1 Appropriate insurance must be maintained over any assets held as security by the Bank for the period of the facility. Such insurance is to be evidenced by the submission of an annual insurance certificate to the BOSH.

11.2 Non-submission of appropriate and up-to-date insurance certification is deemed an event of default and will attract additional charges.

11.3 Where loan funds have been approved to purchase an asset from overseas, appropriate insurance must be obtained to ensure that the asset being purchased is adequately insured during the delivery to St. Helena; copy of this insurance must be submitted to the Bank.

12 Fees

12.1 Applicants will be subject to the following fees:

- Application fee – Payable upon submission of your application form
- Administration fee – Payable on the date of signing your Facility letter

12.2 Applicants can be subjected to the following additional fees:

- Valuation fee – If a valuation of the asset being offered as security is necessary, a valuation fee will be charged
- Reminder Letter fees – in the event of default, a reminder letter will be sent and the applicable fee will automatically be debited from your Bank Account.
- Cancellation fee – if the lending approval process is completed and you notify the Bank that the facility is no longer required; the applicable fee will automatically be debited from your Bank Account.

13 Other conditions

13.1 The borrower is required to maintain proper books of accounts of the business, (to include a Trading, Profit & Loss Account and/or Income Expenditure Account, a Balance Sheet and Depreciation Schedule). Accounts must be audited where applicable and made available to the Bank for review annually and on demand.

13.2 The applicant may use the services of third parties to assist in completing the application forms and required supporting data. However, the accuracy and completeness of the application remains the sole responsibility of the applicant.

13.3 The Bank reserves the right to monitor the use of funds by the borrower in order to evaluate compliance with the provisions of the facility agreement and as such will carry out site visits from time to time. Notice will be given to the borrower prior to any site visits being undertaken.

13.4 If the asset/s held by the Bank as security is sold, the Bank must be informed of the sale and the borrower must either:

- settle the outstanding loan balance immediately: or
 - provide alternative security of a value sufficient to secure the outstanding loan balance
- If neither option is feasible, the Bank will seize the asset from the new owner and sell it.

14 Amendment

14.1 The Bank reserves the right to revise these terms and conditions at its sole discretion, at any time, without notice. Revisions will apply to new and existing borrowers. Existing borrowers will be informed of any material changes.

General Advice to Borrowers

Bank of St. Helena attempts to establish that facilities it makes are affordable to the borrower. However, the Bank recognises that circumstances may change unexpectedly. In the event that a borrower is likely to be unable to meet the repayments on a facility s/he should contact the Bank as soon as possible to discuss the situation, preferably before any payments are missed, so that a satisfactory solution can be agreed.